



Pacific Technical  
and Further  
Education



## USP PTAFE BA5 Friday 10 March, 2023 Mendana Hotel

*Supported By:*



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## Industry Consultation Evening HONIARA, SOLOMON ISLANDS



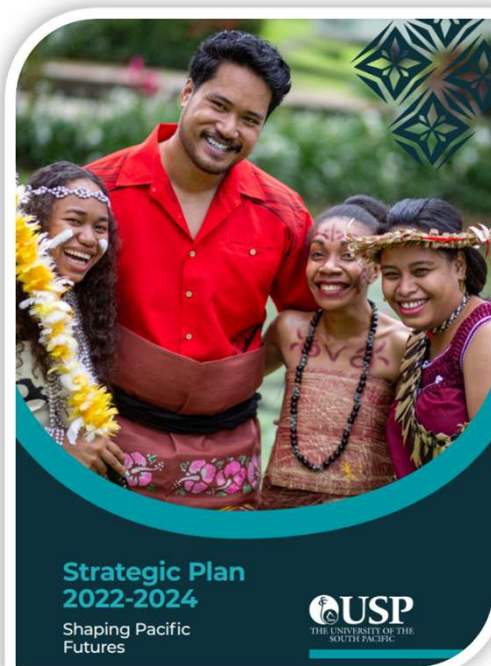
*"Skill development through innovation and agile partnership"*

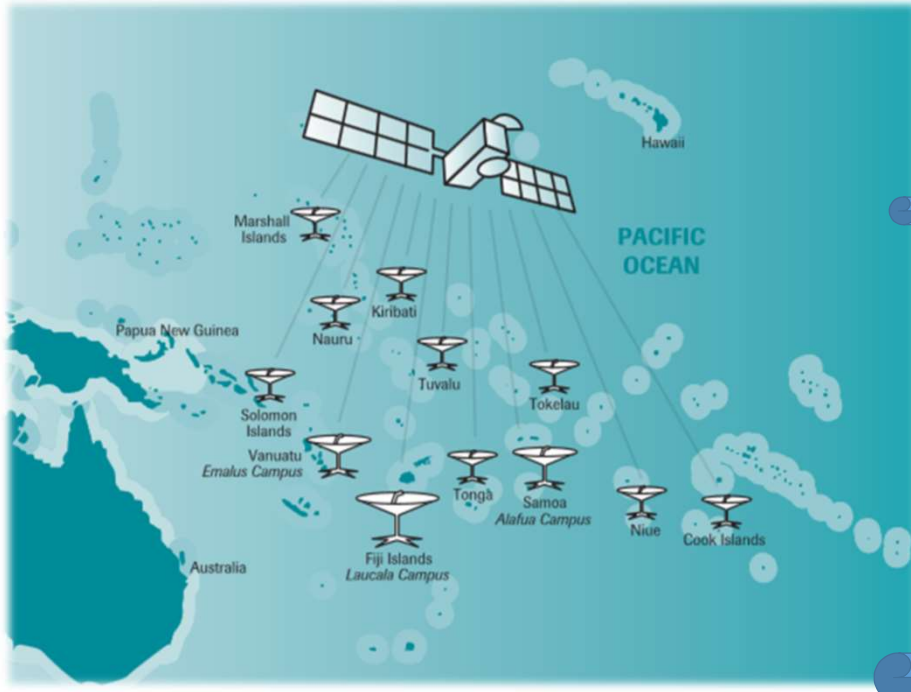
# Re-inventing the University to Teach Skills Required in the 21<sup>st</sup> Century

Professor Jito Vanualailai  
Deputy Vice-Chancellor & Vice-President  
The University of the South Pacific  
Joint USP-SICCI Presentation  
10 March 2023

## Outline

- Our University;
- What kind of University do we want?
- External influences, internal influences
- A framework of teaching excellence;
- Where we want to be.





- Established 1968
- Owned by 12 Pacific Islands Countries
- 14 campuses, connected by USPNet
- 30,000 students
- 230 academic programmes
- Ranked top 10% University by the 2022 Times Higher Education World University Ranking



What kind of University do we want?

A Modern University with Exemplary Student Experience

STRATEGIC PLAN 2022-2024



## ii. Foreword From The Vice-Chancellor & President



It is my pleasure to present USP's Strategic Plan 2022-2024. I wish to acknowledge the blessings of the Creator.

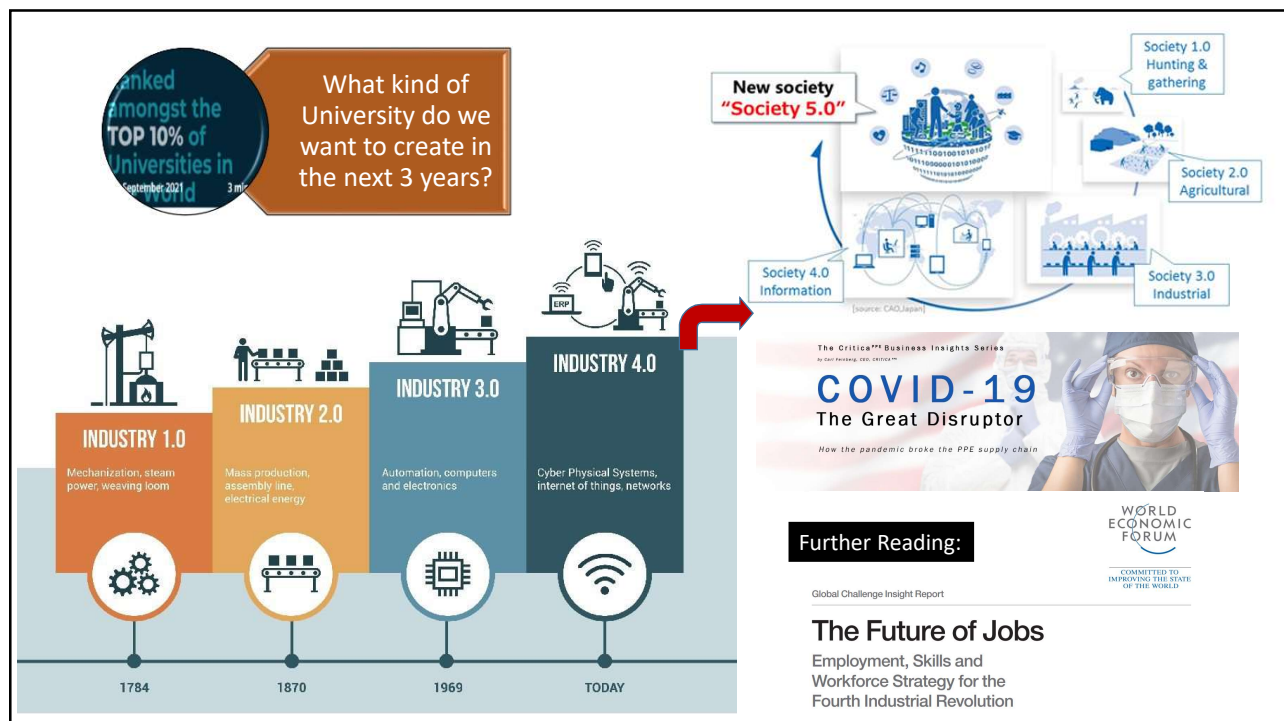
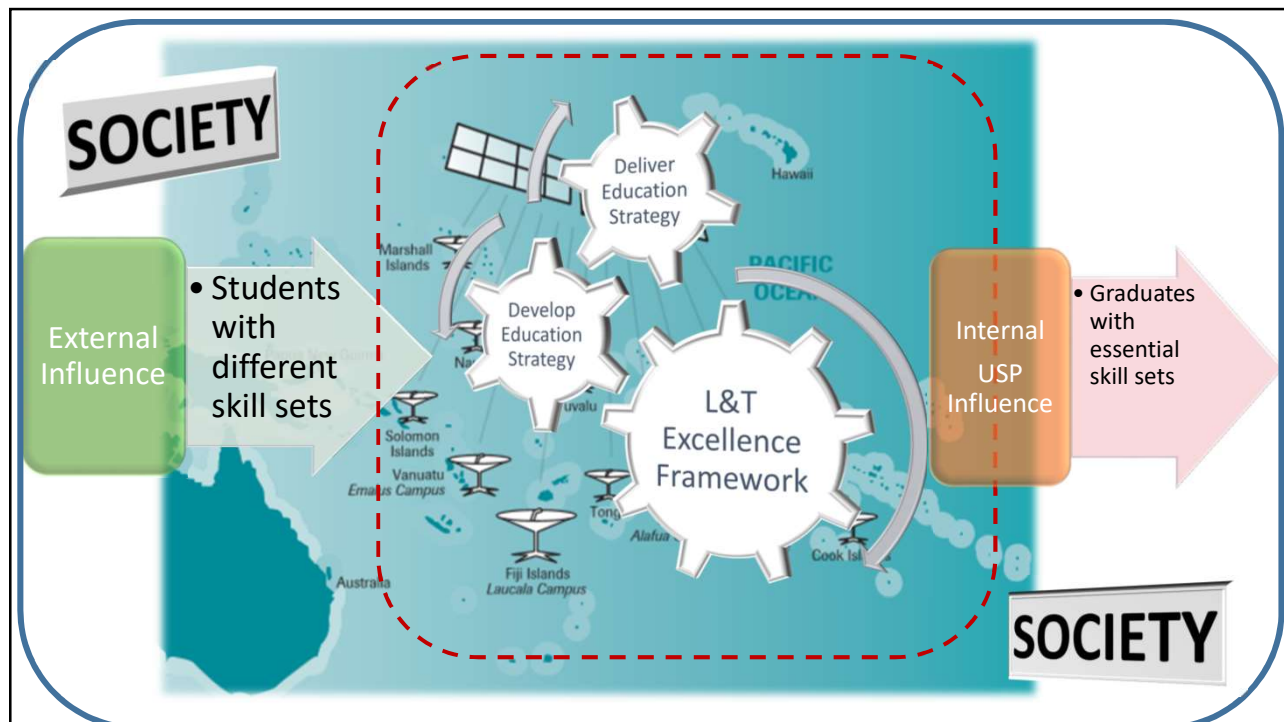
**Planning Landscape Underpinned by Challenging Economic Context**

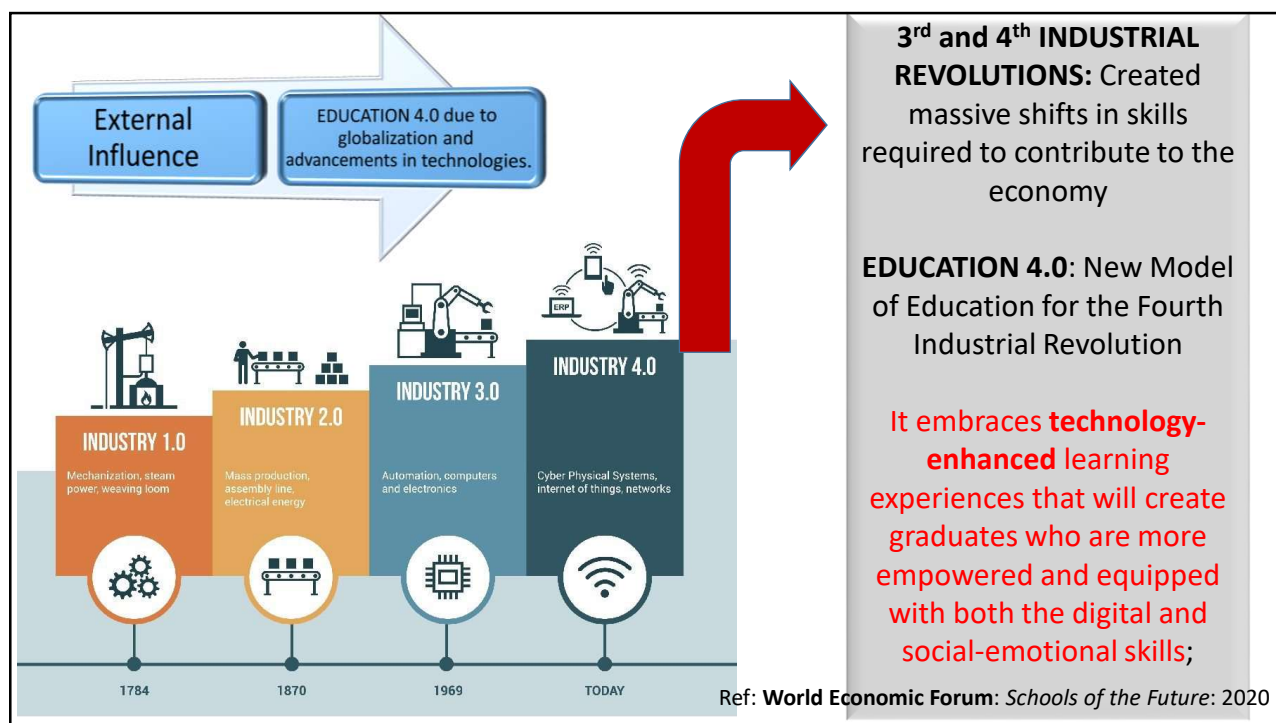
Our last Strategic Plan (SP) 2019-2021, has been characterised by two predominant factors. First, we have been hit by our core funding and second, we have found ourselves gripped in a global COVID pandemic. These factors have resulted in our inability to invest in some of the key ambitions that we had set out in our last SP. This SP-2022-2024, seeks to build on that plan and to refresh those aspects that we now recognise require change. For example, we are paying particular attention to the student experience at a time when we have had to rethink our teaching and learning strategy in line with remote teaching. More importantly, this refresh has emboldened our commitment to be a student and staff focused University.

Our quest to be a ranked global University has been amply rewarded with recent success in both the Times Higher Education World University Rankings where we were ranked 11<sup>th</sup> in the world for crisis management. More recently, our ranking for the first time in our history in the highly prestigious Times Higher Education World University Ranking is a remarkable achievement. To be amongst the leading universities of the world is something that our entire Pacific region can celebrate. It is testimony to the hard work of our staff, students, alumni and key stakeholders. Our ranking has the added benefit of bolstering USP's international presence. It signals a new dawn and a strong commitment to now improve our position during this SP.

Although the current economic context and outlook is one dominated by poor economic growth and uncertainty, the University has responded by promoting automation, reforms and partnerships. These measures will make it possible for USP to continue to grow, develop and produce better results for the region.

USP aims to become the institution for life-long learning. We will continue to prioritise the importance of entrepreneurial and ICT skills for our students and produce work-ready graduates. A USP qualification leads to employment in the region and overseas. The increasing commitment of member countries to labour mobility, both within the region and outside of it, and the importance of international accreditation, positions the University well going forward.





## Industrial Revolution 4.0

### Global Context *Education 4.0*

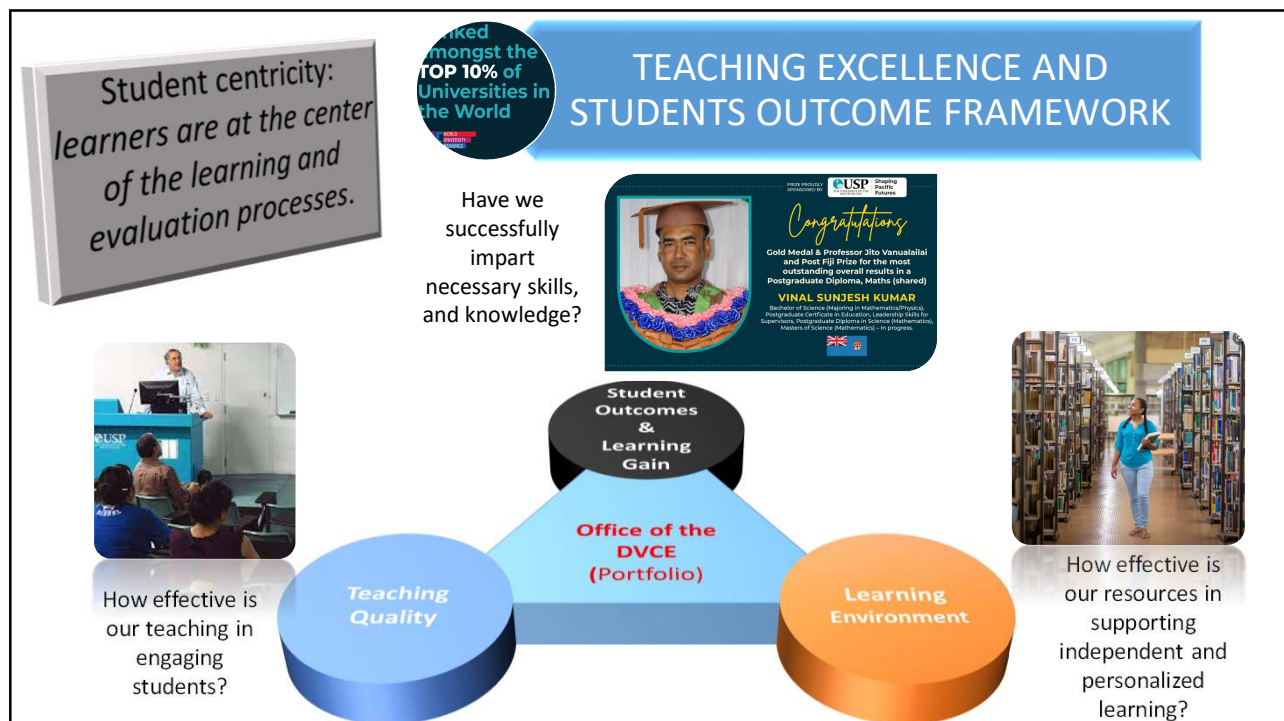
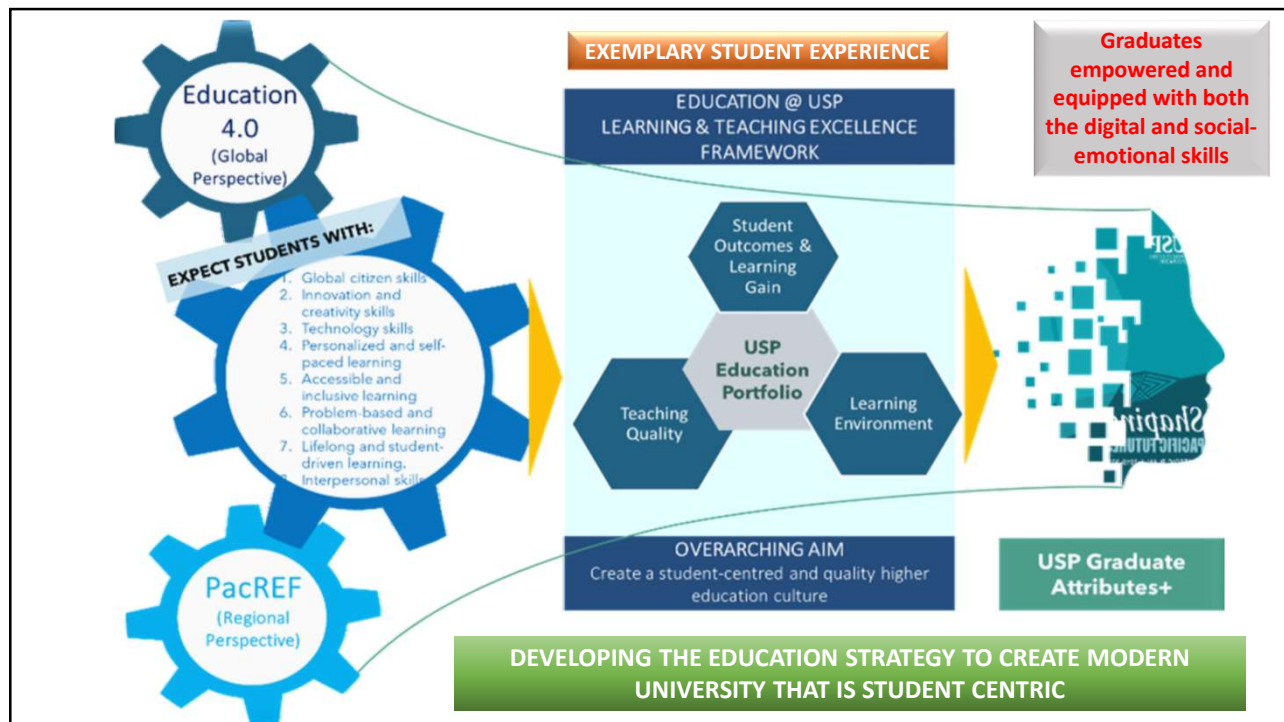
8 Critical characteristics in learning content and student experiences:

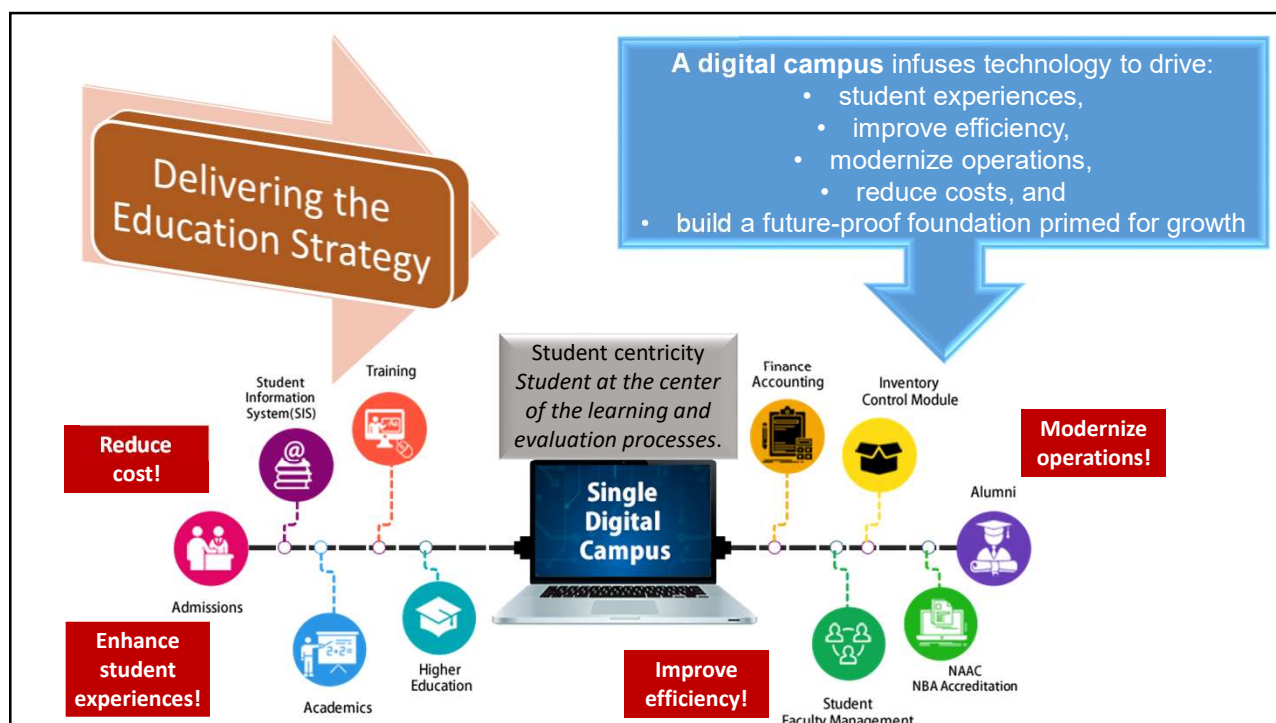
1. Global citizen skills,
2. Innovation and creativity skills,
3. Technology skills,
4. Interpersonal skills,
5. Personalized and self-paced learning,
6. Accessible and inclusive learning,
7. Problem-based and collaborative learning, and
8. Lifelong and student-driven learning.

### Regional Context *PacREF 2018 – 2030*

- “Pacific Regional Education Framework, Moving Towards Education 2030” (**PacREF 2018-2030**)
- The **four key policy areas** of the PacREF are *Quality and Relevance; Learning Pathways; Student Outcomes and Wellbeing; and The Teaching Profession*.







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## Industry Consultation Evening HONIARA, SOLOMON ISLANDS



*"Skill development through innovation and agile partnership"*

## Pacific TAFE @ USP

- Overview of USP Pacific TAFE
- Our purpose today
- Quality and Relevance

*Susan Sela – Director Pacific TAFE*

*"Skill development through innovation and agile partnership"*



## TVET Programmes @ USP

- Skill Development for the Pacific
- Competency-based approach
- Innovative and industry-driven programmes
- Flexible Delivery

*Nilesh Kumar – Head of College of  
Continuing Vocational Education &  
Training*

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# Entrepreneurship

| Programme/<br>Qualification                                         | Targeted Towards                                                                                                    |
|---------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------|
| Certificate III in<br>Small Business<br>Development &<br>Management | Small to Medium entrepreneurs<br>Young entrepreneurs/Youths who are aspiring<br>to start up a business of their own |



# Business Administration

| Programme/Qualification                                                                                                                                                                                                                                | Targeted Towards                                                                                                                                                                                                                                                                                                                                                                   |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>• Diploma of Business Administration</li> <li>• Certificate IV in Administration</li> <li>• Short courses and trainings, micro-qualifications, and</li> <li>• Customized training for organisations.</li> </ul> | <ul style="list-style-type: none"> <li>• Executive Officer</li> <li>• Business Office Manager</li> <li>• Office Administrator</li> <li>• Administrative Assistant</li> <li>• Programme Administrator</li> <li>• Programme Coordinator</li> <li>• Clerical Worker</li> <li>• Personal/Office Assistant</li> <li>• Office Secretary</li> <li>• Customer Relations Officer</li> </ul> |



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## Accounting

| Programme /Qualification                                                                                                                                                                                                              | Targeted Towards                                                                                                                                                                                                                                   |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>• Diploma of Accounting</li> <li>• Certificate IV in Accounting</li> <li>• Short courses and trainings, micro-qualifications, and</li> <li>• Customized training for organisations.</li> </ul> | <ul style="list-style-type: none"> <li>• Finance Officer</li> <li>• Accounts Assistant</li> <li>• Accounts Clerk</li> <li>• Purchasing Officer</li> <li>• Payroll Officer</li> <li>• Administration Officer</li> <li>• Taxation Officer</li> </ul> |



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## Human Resource Management

| Programme/Qualification                                                                                                                                                                                                 | Targeted Towards                                                                                                                                                                                                                                                                                                                                                           |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>• Diploma of HRM</li> <li>• Certificate IV in HRM</li> <li>• Short courses and trainings, micro-qualifications, and</li> <li>• Customized training for organisations.</li> </ul> | <ul style="list-style-type: none"> <li>• Human resources manager in medium organization</li> <li>• Human Resources Assistant</li> <li>• Human Resources Coordinator</li> <li>• Human Resources Administrator</li> <li>• Human Resources Officer</li> <li>• Human resource support officer</li> <li>• Payroll Officer</li> <li>• Project human resources officer</li> </ul> |



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# Project Management

| Programme/Qualification                                                                                                                                                                                                                                | Targeted Towards                                                                                                                                                                                                                                                                                     |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>• Diploma of Project Management</li> <li>• Certificate IV in Project Management</li> <li>• Short courses and trainings, micro-qualifications, and</li> <li>• Customized trainings for organizations.</li> </ul> | <ul style="list-style-type: none"> <li>• Project Coordinator</li> <li>• Project Managers</li> <li>• PMO Managers</li> <li>• PMO Support Officers</li> <li>• Project Coordinator</li> <li>• Project Management Support Officer</li> <li>• Project Assistant</li> <li>• Project Team Member</li> </ul> |



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# Business Management

| Programme/Qualification                                                                                                                                                                                             | Targeted Towards                                                                                                                                                   |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>• Professional Diploma in Business Management</li> <li>• Short courses and trainings, micro-qualifications, and</li> <li>• Customized training for organisations.</li> </ul> | <ul style="list-style-type: none"> <li>• Team Leaders</li> <li>• Supervisors</li> <li>• Departmental Managers</li> <li>• Small Medium Business Managers</li> </ul> |



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## Procurement & Supply

| Programme/Qualification                                                                                                                                                                                                   | Targeted Towards                                                                                                                                                                                                                                                                                            |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>• Professional Diploma in Procurement &amp; Supply</li> <li>• Short courses and trainings, micro-qualifications, and</li> <li>• Customized trainings for organisations.</li> </ul> | <ul style="list-style-type: none"> <li>• Procurement Specialist</li> <li>• Transportation Manager</li> <li>• Supply Chain Manager</li> <li>• Import &amp; Export specialist</li> <li>• Logistics Manager</li> <li>• Production Manager</li> <li>• Contracts Manager</li> <li>• Warehouse Manager</li> </ul> |



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## Public Sector Management

| Programme/Qualification                                                                                                                                                                                                  | Targeted Towards                                                                                                                                                                                                                                                                                          |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>• Professional Diploma in Public Sector Management</li> <li>• Short courses and trainings, micro-qualifications, and</li> <li>• Customized training for organisations.</li> </ul> | <ul style="list-style-type: none"> <li>• Policy Support staff</li> <li>• Public service team leaders</li> <li>• Directors &amp; Managers</li> <li>• Policy Analysts</li> <li>• Principal Administrators</li> <li>• Programme &amp; Project Managers</li> <li>• Local Government Administrators</li> </ul> |



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College of Continuing Vocational Education and Training

USP  
Pacific Technical and Further Education

Become a qualified and confident digital marketer.  
Inviting expression of interest for our

# Professional Diploma in Digital Marketing

**Target group:**

- Professionals with specific roles in sales, marketing, branding, advertising, communications, and digital marketing.
- Senior professionals who are in key decision-making roles in organisations and Entrepreneurs driving their own businesses.
- Graduates and aspirants who wish to make careers in digital

**Courses**

- CEDM50 Principles of Marketing
- CEDM51 Digital Marketing Foundations
- CEDM52 Social Media Marketing
- CEDM53 Search Marketing
- CEDM54 Content and Email Marketing
- CEDM55 Website, Mobile, and E-commerce
- CEDM56 Digital Advertising and Selling
- CEDM57 Digital Marketing Metrics and Analytics
- CEDM58 Digital Customer Experience
- CEDM59 Digital Marketing Strategy & Planning marketing.

**Entry requirements**

- Pass in Senate recognised Year 12 or equivalent with English; and
- Minimum of two years of relevant work experience; or
- Met the mature student admission criteria

**Enquiries**

Contact Aishna Ansu  
E: aishna.ansu@usp.ac.fj  
P: (075) 3234471

SUBMIT EXPRESSION OF INTEREST USING THE FOLLOWING LINK:  
[www.training.ac.fj/info/pddm/](http://www.training.ac.fj/info/pddm/)

## Digital Marketing

| Programme/<br>Qualification                                                                                                                                                                            | Targeted Towards       |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|
| <ul style="list-style-type: none"> <li>Professional Diploma in Digital Marketing</li> <li>Short courses and trainings, micro-qualifications</li> <li>Customized training for organisations.</li> </ul> | All marketing personal |



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## Information Technology

| Programme/Qualification                                                                                                                | Targeted Towards                                                                                                                                                                                                                                                                                                                                                                                                   |
|----------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Diploma of IT<br>Certificate IV in IT<br>Short courses and trainings, micro-qualifications, and Customized training for organizations. | <ul style="list-style-type: none"> <li>Office Systems Administrator</li> <li>IT Office Manager</li> <li>Information Systems Manager</li> <li>IT Systems Administrator</li> <li>Systems Manager</li> <li>Web/Graphic Designer</li> <li>Customer Support</li> <li>Helpdesk Specialist</li> <li>Database Support</li> <li>PC Support Technician</li> <li>Database Administrator</li> <li>Technical Support</li> </ul> |



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## Cyber Security

| Programme/Qualification          | Targeted Towards                                                                                                 |
|----------------------------------|------------------------------------------------------------------------------------------------------------------|
| Certificate IV in Cyber Security | <ul style="list-style-type: none"> <li>• Cyber Security Practitioners</li> <li>• IT officers/managers</li> </ul> |



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## Training and Assessment

| Programme/Qualification                                                                                                                     | Targeted Towards                                                                                                                                                               |
|---------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Certificate IV in Training and Assessment<br>Short courses and trainings, micro-qualifications, and Customized trainings for organizations. | <ul style="list-style-type: none"> <li>• TVET Trainers/Teachers</li> <li>• Training Officers</li> <li>• Training Consultants</li> <li>• Assistant Training Officers</li> </ul> |



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# Counselling

| Programme/Qualification                                                                                                                                            | Targeted Towards                                                                                                                                        |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| Diploma of Counselling<br>Certificate IV in Counselling<br>Short courses and trainings,<br>micro-qualifications, and<br>Customized trainings for<br>organizations. | <ul style="list-style-type: none"> <li>• School counselors</li> <li>• Work based counselors</li> <li>• Social Workers</li> <li>• HR managers</li> </ul> |



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# Early Childhood Care and Education

| Programme/Qualification                                                                                                                                                                                                  | Targeted Towards                                                                                                                                                                                                                                                               |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>• Certificate III in ECCE</li> <li>• Short courses and trainings, micro-qualifications.</li> <li>• Customized trainings.</li> <li>• Certificate IV and Diploma in ECCE</li> </ul> | <ul style="list-style-type: none"> <li>• Assistant Pre-school Teacher</li> <li>• Assistant Day Care Worker</li> <li>• Child Caregivers in Hotels and Resorts</li> <li>• Nanny</li> <li>• Pre-school Teacher / Kindergarten teacher</li> <li>• Child Welfare Officer</li> </ul> |



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## Tourism and Hospitality

| Programme/Qualification                                                                                                                                                                                                                                                                                               | Targeted Towards                                                                                                                                                                                                                                                                                                                                             |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>Certificate III in Patisseries</li> <li>Certificate IV in Patisseries</li> <li>Certificate II in Cookery</li> <li>Certificate IV in Cookery</li> <li>Diploma of Culinary Arts and Management</li> <li>Certificate IV in Hospitality</li> <li>Diploma of Hospitality</li> </ul> | <ul style="list-style-type: none"> <li>Commis</li> <li>Assistant Cook</li> <li>Demi</li> <li>Chef de Partie</li> </ul> <p>Food &amp; Beverage Service<br/>Hospitality Operations and Marketing</p> <ul style="list-style-type: none"> <li>Events Management</li> <li>Front Office</li> <li>Night Audits</li> <li>Service Marketing and Management</li> </ul> |

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## Short courses & Micro Qualifications @ USP

- Industry @ the heart of our business
- Quality
- Relevance
- Speed

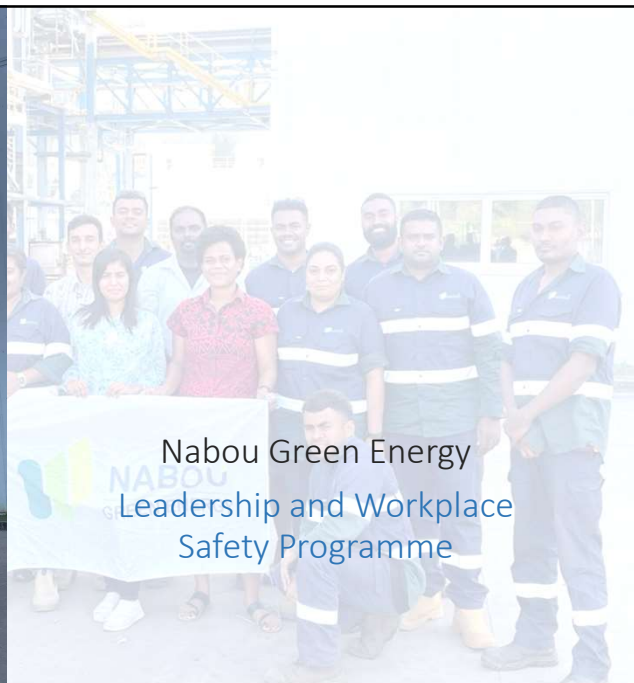
*Verleshwar Singh – Manager Workforce  
Development Training Unit*

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## Courts (Fiji) Ltd Retail Development Programme



## Nabou Green Energy Leadership and Workplace Safety Programme







Punjas  
Work Health and  
Safety  
Working at Heights  
and in Confined  
Spaces



Micro  
Qualification in  
Establishing and  
Operating a Small  
Seafood Business  
Honiara, Solomon  
Islands





## Certificate of Completion

### SHORT COURSES

|                         |                         |                            |                     |                        |
|-------------------------|-------------------------|----------------------------|---------------------|------------------------|
| Business Administration | Business Communication  | Debt and Credit Management | Finance & Analytics | Food Safety            |
| Governance and Risk     | Hospitality and Tourism | Human Resource             | ICT and Computing   | Leadership Development |
| Legal Courses           | Marketing and Sales     | Procurement & Supply       | Project Management  | Quality Management     |
| Retail Industry         | Secretarial Skills      | Taxation Courses           | Trainer Development | Work Health & Safety   |



## Certificate of Professional Development

### MICRO-QUALIFICATION

- non-credit micro-programme
- no less than 30 CPD hours
- focus on in-demand knowledge and skills

BUSINESS ANALYSIS

BUSINESS COMMUNICATION

BUSINESS WRITING

DATA ANALYSIS

HUMAN RESOURCE GENERALIST

OFFICE ADMINISTRATION

PROCUREMENT & SUPPLY

SUPERVISORY LEADERSHIP

FRONTLINE CUSTOMER SERVICE



## Certificate of Competence - one client at a time



### Corporate Partnership

A corporate-PTAFE collaborative programme with co-badging of the non-credit qualification



### Reverse Engineering, Forward Thinking

Based on the above approach where we start from the business results and work backward to tailor training modules.



### Workplace based assessment

A 4-week long capstone project solidifies the competency requirements, assessed by supervisors and PTAFE Assessors.

## Global Certification Training

### COURSES

1. PRINCE2® Foundation
2. Project Management Professional (PMP)
3. Certified Associate in Project Management
4. Change Management™ Foundation
5. ITIL® 4 Foundation
6. AgilePM® Foundation
7. Business Analysis (BCS) Foundation
8. Agile and Scrum Foundation
9. Agile Scrum Master
10. Certified Business Analysis Professional (CBAP)
11. Power BI Certification
12. Microsoft Azure Fundamentals
13. Introduction to Cyber Security
14. Introduction to Artificial Intelligence



**Digital Selling MASTERCLASS**  
COMPREHENSIVE | 3 DAYS | CERTIFIED TRAINER

**USP**  
PACIFIC TECHNICAL AND FURTHER EDUCATION  
Workforce Development Training Unit

**SEMINAR**  
**FIJI'S NEW TAX REGIME** \$250  
JULY  
5.30 - 8.30pm  
Pazrul Rahman  
Director of Professional Development  
USP

Japan ICT Centre  
University of the South Pacific

20th August 2020  
From 8.30AM To 4.30PM

**WORK SHOP**  
**MANAGING HR IN A POST-COVID ECONOMY**  
FEE: FHRI MEMBERS: \$200 | PUBLIC: \$250

**USP**  
PACIFIC TECHNICAL AND FURTHER EDUCATION  
(Public TAFE)

**FIJI HUMAN RESOURCES INSTITUTE**

**Discussions & Insights**

- ✓ The Role of Human Resources Post COVID-19
- ✓ Employment Relations - What are the stakes?
- ✓ HR Communication: Leading through crisis
- ✓ Preparing for a Changed Workplace
- ✓ Adapting Workplace Learning
- ✓ Workforce Planning approach during crisis
- ✓ Creating Safe Workspaces
- ✓ Managing The Psychosocial Impact of COVID-19
- ✓ Early Mediation - Resolving Disputes after COVID-19

**Keynote**  
**Professor Pal Ahluwalia**  
Vice Chancellor and President,  
University of the South Pacific

**Panelists**  
// Aletia Cama, HR Manager Lyndhurst  
// Ravish Krishna, GM HR FNPF  
// Selina Kuruleka, Psychologist

**Meet Our Speakers**

- Saud Minam**  
Country Head,  
ANZ Fiji
- Ram Bajekal**  
Managing Director,  
FMF Foods Group
- Devenesh Sharma**  
Partner  
R Patel Lawyers
- Craig Sims**  
Chief Executive Officer,  
Asco Motors
- Jenny Seeto**  
Consultant
- Pio Vunituraga**  
Consultant
- Kameli Batiweti**  
CEO, FCEP  
President, FHRI

**Register Now!**  
Contact: Suka Salusulu  
or Vereshwar Singh

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www.training.ac.fj

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**SIMPLIFIED TO THE CORE!**  
**PRACTICAL LABOUR LAW FOR FIJIAN MANAGERS**

**BECOME AN EXPERT IN THIS 1-DAY TRAINING COURSE**

**SUVA: MAR 13<sup>TH</sup>**  
**\$395**

**CONTACT**  
PH: 9993659  
Email: [www.training.ac.fj](mailto:www.training.ac.fj)  
or register online:  
[www.training.ac.fj](http://www.training.ac.fj)

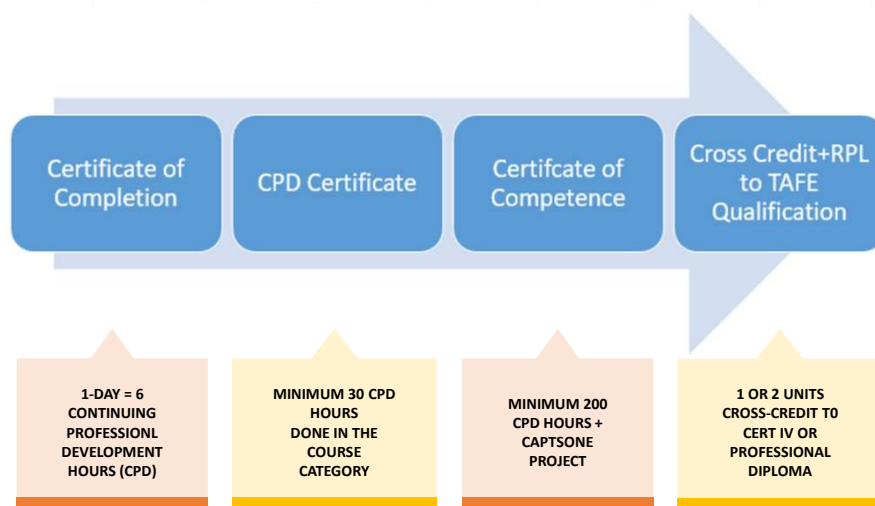
**USP**  
PACIFIC TECHNICAL AND FURTHER EDUCATION  
Workforce Development Training Unit

Successfully managing full time and contract staff under the Fijian labour laws is an extremely delicate task. Both Line and HR Managers must be 100% certain that their actions are completely compliant, procedurally fair and equitable if they are to avoid costly compensation.

When dealing with complex issues like charging disciplinary hearings, inefficiency, absenteeism, medical incapacity, tardiness, theft and any other challenging staff-related issues, managers need to adhere strictly to the labour law edicts, whilst still performing in a way that has the company's best interest at heart.

The practical, 1-day course will provide HR and Line Managers with the critical information they must keep in mind when managing, hiring, disciplining, assessing, dismissing or retraining staff.

## Short Course Pathway Model





## Innovation and Agile Partnership



**Product Innovation**

- **Content** - Industry-relevant / Future Work skills / Niche courses
- **Pedagogy** – Size matters, SMALLER IS BETTER
- **Delivery** – in-house is on-house / blended / online / mobile




**Agile Partnerships**

- Aligned to our brand promise – BE SKILLED. FASTER.
- Moving away from paper registrations
- Digital Transformation – cloud-based data storage / online data capture

## USP Pacific TAFE @ Honiara

- Let's hear from you
- What are your needs?
- How can we best partner to lift productivity levels and drive better business outcomes?

THANK YOU!



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